

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: Phyllis Kenworthy
DATE OF MOVE: 5/17/12
CITY, STATE: Huntington Beach, CA 92649

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

1. What is your overall satisfaction rating with our company? 5

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

2. Please tell us why you feel that way.

Crew very professional & efficient.

3. How likely are you to recommend our services to a friend, family or colleague? 5

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.

Your services were great. Excellent!!

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: Mike Schmidt
DATE OF MOVE: 4-28-12
CITY, STATE: Huntington Beach, CA

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

1. What is your overall satisfaction rating with our company? _____.

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

2. Please tell us why you feel that way.
Went the extra mile to fit a desk
into a room with a doorway that was
too small. Good attitude for all.

3. How likely are you to recommend our services to a friend, family or colleague? _____.

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: Kristie Ludvigsen
DATE OF MOVE: 5/12/12
CITY, STATE: Huntington Beach CA 92646

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

1. What is your overall satisfaction rating with our company? 5.

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

5-12-12

2. Please tell us why you feel that way.

very fast and effective. careful with
items & very nice.

3. How likely are you to recommend our services to a friend, family or colleague? 5.

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.

N/A

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: ALI FARAHAN I
DATE OF MOVE: 4/21/2012
CITY, STATE: Orange, CA

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

1. What is your overall satisfaction rating with our company? 5.

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

2. Please tell us why you feel that way.

- 1) customer interaction was very pleasant.
- 2) very attentive to our needs. Ready to adapt.
- 3) flexible, smiling, and careful.
- 4) pleasant, polite, courteous crew

3. How likely are you to recommend our services to a friend, family or colleague? 5.

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.

Keep on doing what you do!

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: Frank Walker
DATE OF MOVE: 4/14/12
CITY, STATE: Long Beach CA

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

1. What is your overall satisfaction rating with our company? 5.

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

2. Please tell us why you feel that way.
Quality of service
Quality of staff

3. How likely are you to recommend our services to a friend, family or colleague? 5.

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.

Thanks for your help

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: Son Nguyen
DATE OF MOVE: 3/24/12
CITY, STATE: Santa Fe Springs

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

1. What is your overall satisfaction rating with our company? 5

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

2. Please tell us why you feel that way.

Awesome job.
Fast, quick, professional

3. How likely are you to recommend our services to a friend, family or colleague? 5

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: VERONICA LEE
DATE OF MOVE: 2/17/12
CITY, STATE: CORONA, CA

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?

YES NO

1. What is your overall satisfaction rating with our company? 5

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

2. Please tell us why you feel that way.

The whole team did a great
job & didnt damaged one
thing & hooked up our washer
 dryer!! YEAT

3. How likely are you to recommend our services to a friend, family or colleague? _____

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.

Thank you!

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: CHRIS KUSTRA
DATE OF MOVE: 11/20/11
CITY, STATE: SANTA ANA - ORANGE, CA

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

1. What is your overall satisfaction rating with our company? 5.

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

2. Please tell us why you feel that way.
- Very efficient and fast.
- Very nice.

3. How likely are you to recommend our services to a friend, family or colleague? 5.

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: ANDREW TRISTEN & JASON CHEN
DATE OF MOVE: 9/26/12
CITY, STATE: IRVINE, CA

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO

1. What is your overall satisfaction rating with our company? 5

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

2. Please tell us why you feel that way.
Excellent Service!
Second time moving w/Chin's Service!

3. How likely are you to recommend our services to a friend, family or colleague? 5

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.

Thank you!

CHIN MOVING CUSTOMER SATISFACTION SURVEY

Thank you for being a customer. Please help us improve our services to you by completing this survey.

NAME: John Rodriguez
DATE OF MOVE: 2/29/12
CITY, STATE: Long Beach CA

MAY WE DISCUSS YOUR SURVEY WITH OTHER PEOPLE?
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO

1. What is your overall satisfaction rating with our company? 5

- 5 - Very Satisfied
- 4 - Somewhat Satisfied
- 3 - Neither Satisfied Nor Dissatisfied
- 2 - Somewhat Dissatisfied
- 1 - Very Dissatisfied

2. Please tell us why you feel that way.
They work hard!

3. How likely are you to recommend our services to a friend, family or colleague? 5

- 5 - Very Likely
- 4 - Somewhat Likely
- 3 - Neither Likely Nor Unlikely
- 2 - Somewhat Unlikely
- 1 - Very Unlikely

4. If you have any additional comments about how we can improve your satisfaction with our services, please fill them in here.
Thank you so much!
